
Microsoft Authenticator App Authentication

You will need to download the Microsoft Authenticator app to your device.

[Android App](#)



[Apple App](#)



1. On the [Additional security verification page](#), select **Mobile app** from the **Step 1: How should we contact you** area.
2. Select **Receive notifications for verification** from the **How do you want to use the mobile app** area, and then select **Set up**.

The screenshot shows the Microsoft Authenticator app setup interface. At the top, it says "Microsoft" with the logo. Below that is the heading "Additional security verification" and a sub-heading "Secure your account by adding phone verification to your password. View video to know how to secure your account". The main section is titled "Step 1: How should we contact you?" and features a dropdown menu currently set to "Mobile app". Below this is a section titled "How do you want to use the mobile app?" with two radio button options: "Receive notifications for verification" (which is selected) and "Use verification code". At the bottom, there is a note: "To use these verification methods, you must set up the Microsoft Authenticator app." and two buttons: a blue "Set up" button and a blue "Next" button.

The **Configure mobile app** page appears.

Configure mobile app

Complete the following steps to configure your mobile app.

1. Install the Microsoft authenticator app for [Windows Phone](#), [Android](#) or [iOS](#).
2. In the app, add an account and choose "Work or school account".
3. Scan the image below.



[Configure app without notifications](#)

If you are unable to scan the image, enter the following information in your app.
Code: 857 634 999
Url: <https://co1pfpad16.phonefactor.net/pad/648069390>

If the app displays a six-digit code, you are done!

[Next](#) [cancel](#)

3. Open the Microsoft Authenticator app, select **Add account** from the Customize and control icon in the upper-right, and then select **Work or school account**.

Note: If you receive a prompt asking whether to allow the app to access your camera (iOS) or to allow the app to take pictures and record video (Android), select **Allow** so the authenticator app can access your camera to take a picture of the QR code in the next step. If you don't allow the camera, you can still set up the authenticator app as described in [Manually add an account to the app](#).

4. Use your device's camera to scan the QR code from the **Configure mobile app** screen on your computer, and then choose **Next**.

- Return to your computer and the **Additional security verification** page, make sure you get the message that says your configuration was successful, and then select **Next**. The authenticator app will send a notification to your mobile device as a test.

Microsoft

Additional security verification

Secure your account by adding phone verification to your password. [View video to know how to secure your account](#)

Step 1: How should we contact you?

Mobile app

How do you want to use the mobile app?

Receive notifications for verification

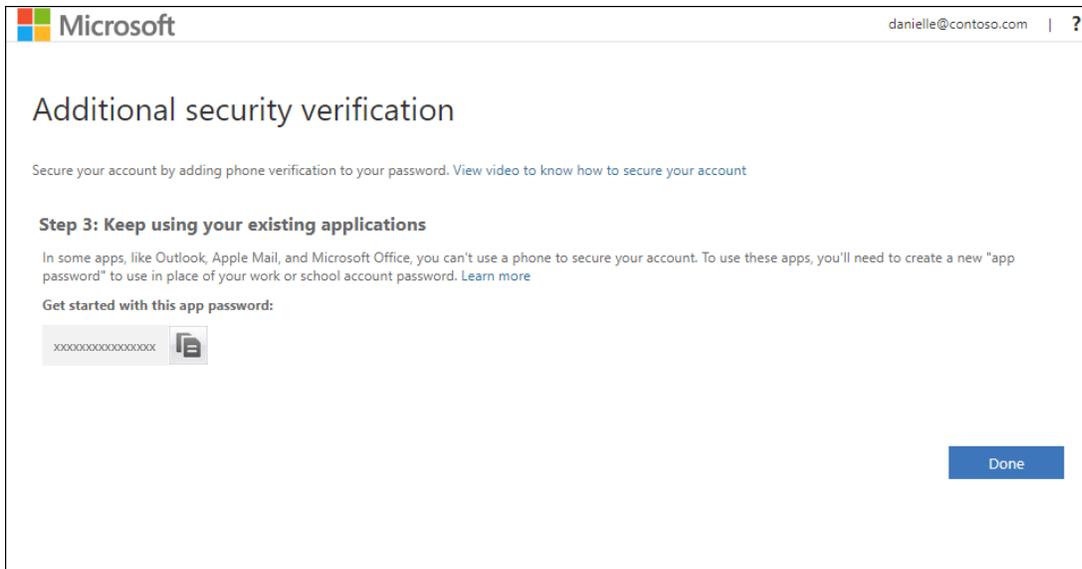
Use verification code

To use these verification methods, you must set up the Microsoft Authenticator app.

Set up Mobile app has been configured for notifications and verification codes.

Next

- On your mobile device, select **Approve**.
- On your computer, add your mobile device phone number to the **Step 3: In case you lose access to the mobile app** area, and then select **Next**. Microsoft recommends adding your mobile device phone number to act as a backup if you're unable to access or use the mobile app for any reason.
- From the **Step 4: Keep using your existing applications** area, copy the provided app password and paste it somewhere safe.



Note: For information about how to use the app password with your older apps, see [Manage app passwords](#). You only need to use app passwords if you're continuing to use older apps that don't support two-factor verification.

9. Select **Done**.

Set up the Microsoft Authenticator app to use verification codes

1. On the **Additional security verification** page, select **Mobile app** from **Step 1: How should we contact you?**
2. Select **Use verification code** from the **How do you want to use the mobile app** area, and then select **Set up**.

Microsoft

Additional security verification

Secure your account by adding phone verification to your password. [View video to know how to secure your account](#)

Step 1: How should we contact you?

Mobile app ▾

How do you want to use the mobile app?

Receive notifications for verification

Use verification code

To use these verification methods, you must set up the Microsoft Authenticator app.

[Set up](#)

[Next](#)

The **Configure mobile app** page appears.

Configure mobile app

Complete the following steps to configure your mobile app.

1. Install the Microsoft authenticator app for [Windows Phone](#), [Android](#) or [iOS](#).
2. In the app, add an account and choose "Work or school account".
3. Scan the image below.



[Configure app without notifications](#)

If you are unable to scan the image, enter the following information in your app.

Code: 857 634 999

Url: <https://co1pfpad16.phonefactor.net/pad/648069390>

If the app displays a six-digit code, you are done!

[Next](#) [cancel](#)

3. Open the Microsoft Authenticator app, select **Add account** from the Customize and control icon in the upper-right, and then select **Work or school account**.

Note: If you receive a prompt asking whether to allow the app to access your camera (iOS) or to allow the app to take pictures and record video (Android), select **Allow** so the authenticator app can access your camera to take a picture of the QR code in the next step. If you don't allow the camera, you can still set up the authenticator app as described in [Manually add an account to the app](#).

4. Use your device's camera to scan the QR code from the **Configure mobile app** screen on your computer, and then choose **Next**.
5. Return to your computer and the **Additional security verification** page, make sure you get the message that says your configuration was successful, and then select **Next**. The authenticator app asks for a verification code as a test.

Microsoft

Additional security verification

Secure your account by adding phone verification to your password. [View video to know how to secure your account](#)

Step 1: How should we contact you?

Mobile app

How do you want to use the mobile app?

Receive notifications for verification

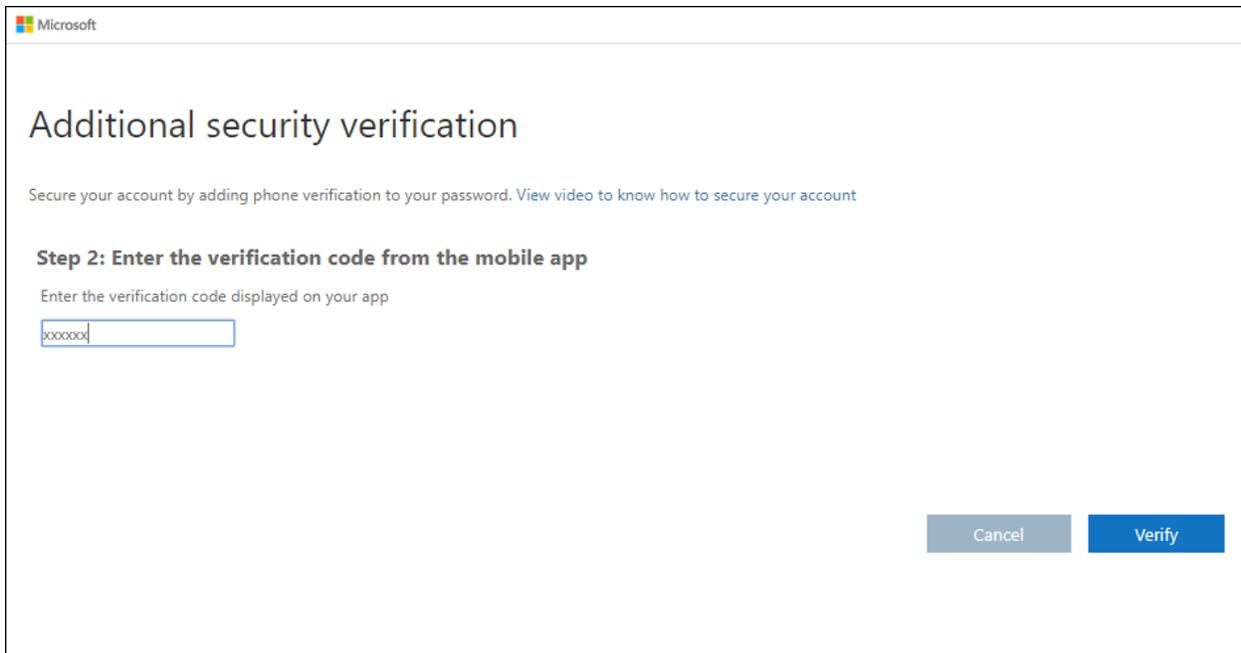
Use verification code

To use these verification methods, you must set up the Microsoft Authenticator app.

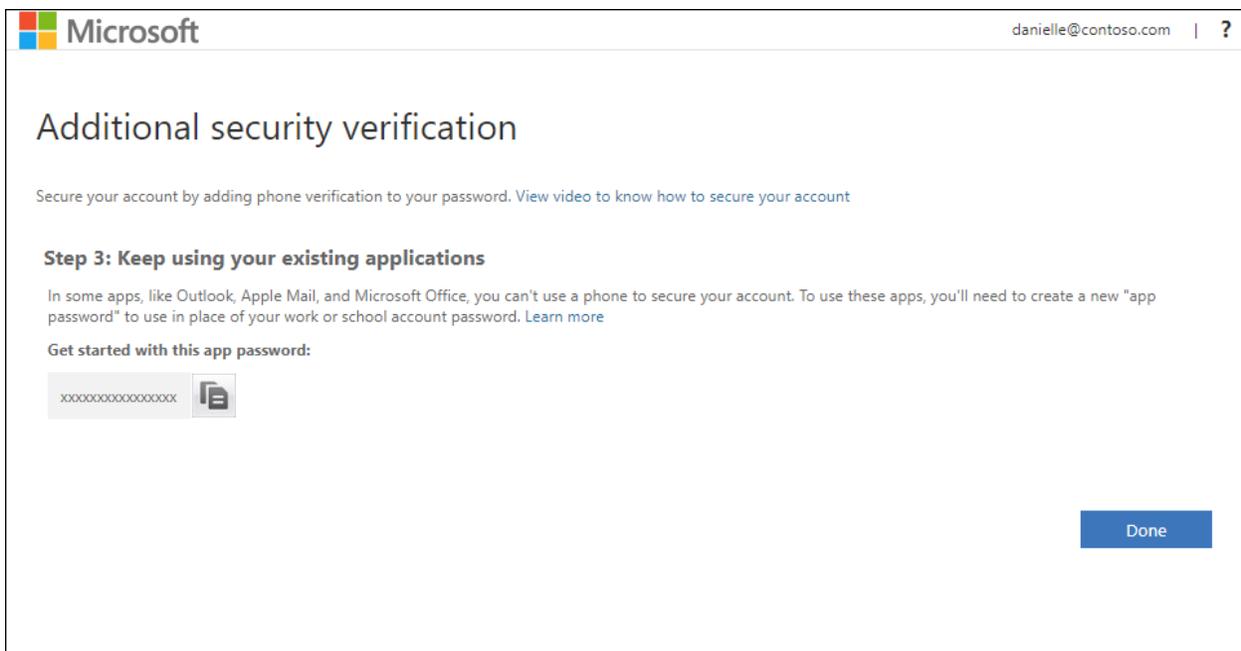
Set up **Mobile app has been configured for notifications and verification codes.**

Next

6. From the Microsoft Authenticator app, scroll down to your work or school account, copy and paste the 6-digit code from the app into the **Step 2: Enter the verification code from the mobile app** box on your computer, and then select **Verify**.



7. On your computer, add your mobile device phone number to the **Step 3: In case you lose access to the mobile app** area, and then select **Next**. Microsoft recommends adding your mobile device phone number to act as a backup if you're unable to access or use the mobile app for any reason.
8. From the **Step 4: Keep using your existing applications** area, copy the provided app password and paste it somewhere safe.



Note: For information about how to use the app password with your older apps, see [Manage app passwords](#). You only need to use app passwords if you're continuing to use older apps that don't support two-factor verification.

9. Select **Done**.